

TRASH TALK

August 2020



ROUTE *changes*



*Summer traffic
can also effect the
time of day we
service your cart*

**Please have your carts
out by 6am – we don't
want to miss you!**

service. Thus, re-routing occurs by analyzing all of our accounts with respect to location and efficient practices.

Please keep in mind that when routes change, so can the **time of day your cart is serviced.**

These guidelines will maximize safe service and prevent interruption:

The big changes we've experienced so far in 2020 have been life altering. We all face changes every day - whether it's drastic changes like COVID-19 limitations, or small changes like a change in weather or an expected change of the season.

Our goal is make the service route changes be a small change for you, our customer.

The reasons for re-routing our service accounts can be varied and we feel that understanding the *why* of these changes can help you get the best service from us. The route modifications our team has made are largely due to COVID-19 after a significant number of commercial customers decreased or cancelled

✓ Have your cart out by 6:00AM on your service day so you're not missed.

✓ Please put four (4) feet of spacing between your carts so our automated arms can access your carts.

Please let us know if your cart was missed (if it was out by 6:00am) and wasn't picked up on your service day.

Our drivers are adapting to the new routes, but sometimes we miss carts when learning new routes, so please let us know if we miss you within 24 hours so we can get a truck back for service. Contact us through our app, email, or by phone.

In the Know

Open for Business

Our office is open but doors remain locked to walk-in traffic


Due to the COVID-19 Pandemic, our office is unavailable to walk-in traffic until further notice to protect our employees and customers. Much of our office business can be done remotely and the majority of our office staff is working from their homes. They are answering phones and email, as well as conducting business during regular business hours, but our doors remain locked. You can make an appointment to drop off shredboxes or sharps disposal via email or phone.

Doing our part

TSS provides masks and physical distancing rules for employees and customers



To protect our employees and customers, Thompson's has required physical distancing and wearing company-provided masks when employees are within six (6) feet of customers or co-workers.

 Please recycle this newsletter when it's useful life is over.

THE RECYCLING CENTER

moved outside



Our Recycling Center has moved outside to better serve and protect our customers and employees with the onset of the COVID-19 virus. The Recycling Center is located across from our office at 7450 NE Avery Street, Newport. It's open Monday through Friday, 8am-4pm where customers can drop off their recyclable items in labeled bins.



Paint

Motor Oil

Plastic Jugs & Bottles

Metal

You can recycle all of these at our Recycling Center



Cooking Oil



Household Batteries



Glass



Paper/Newspaper



Electronics Recycling



TODAY, AUG 1 AT 9:00 AM - 2:00 PM
Household Hazardous Waste Event
 Thompson's Sanitary Service · Newport, OR

Annual HHW EVENT

Once a year, Lincoln County residents can properly dispose of household hazardous waste for free, sponsored by the Lincoln County Haulers and the Lincoln County Solid Waste District. This event rotates between Lincoln City, Newport, Toledo, and Waldport with Saturday's event being held at Thompson's Sanitary in Newport where 100+ citizens property disposed of their HHW with COVID-19 precautions.

At the event, household hazardous materials accepted included: Poisons - pesticides, herbicides, fungicides & other poisons; Heavy metals - mercury & products containing elemental mercury; Corrosives - acids, bases, & reactives.

