



RECYCLING GUIDE

2004-2005

Dear Thompson's Sanitary Service Customers,

Please notice your new blue recycling cart recently delivered to you. This cart is for commingled recyclables, and must be placed correctly at the curb for collection. This guide will explain in detail the *ins and outs* of commingled recycling and where to take your glass recycling. We are sure you will find the new system easier and less time consuming than before. The large 65 gallon cart has wheels and replaces the red bin system. It will be collected every week, as before, along with your normal garbage collection.

Automated Collection

A new recycling truck equipped with an automated arm will collect the carts placed at the curb. There are several factors that must take place to allow for automated collection—good cart placement at the curb, what should be placed in the carts, as well as certain restrictions as to what should not be placed in the carts.



What is co-mingled recycling?

No more sorting required! With your blue recycling cart, you can recycle more materials more often. It's easy and convenient. Just fill it with the acceptable materials found in this brochure and roll it to the curb on the same day as your garbage service.

Thank you for your patience

Please take a few moments to familiarize yourself with our new collection system. It is our desire to make your new automated recycling system work for you as conveniently as possible. It is our goal to continue to improve our services, prevent injuries, control cost, and provide an easier and better recycling service for you, our customer.

Thank you,

Thompson's Sanitary Service

Is cart placement really that critical?

Yes. The cart should be placed with the wheels at your feet as you face the street. This position assures that the lid will open properly when flipped to empty. Several suggested cart placements are illustrated in the enclosed brochure. If you are unsure as to how you should place your cart at the street, please call us at 265-7249 and we will be happy to assist you in determining proper placement.

Will my collection day change?

No. Your collection day will not change. Your recycling will be picked up the same day your garbage is currently being picked up.

Can I recycle Glass in this cart?

No. Glass depots are located around Newport for your convenience. There are three locations: 1) Lincoln County Recycling Center, 8096 NE Avery, Newport; 2) 545 SE 1st St., Newport; 3) Rogue Ales Brewery Parking lot in South Beach.

What materials are accepted in the recycling carts?

The following is a list of what is accepted in the recycling program:

- Newspaper, magazines, and junk mail, brown paper grocery bags
- Plastic containers #1-7
- Corrugated boxes (flattened if needed to fit in the cart)
- Aluminum cans and metal food cans
- Paperboard items (cereal boxes, etc.)

If you have an above item which is too large to fit in cart, please call us at 265-7249 to make arrangements.

What should I do if my cart was not emptied on my service day?

The number one reason a cart is not serviced is due to the incorrect placement at the curb. Please note the pictures in this guide and remember our truck has to be able to get close enough to pick up your roll cart. Also please have your cart at the curb by 6AM on your service day. To control costs we will not return for service if the cart is incorrectly placed or not out.

Can I still recycle motor oil curbside?

Yes. We are still accepting motor oil curbside outside of the cart container in a gallon or quart size screw top container.

What should I do with my red recycling bin?

Your red recycling bin is for your use in toting your glass recyclables to the glass recycling depots located throughout our service area. There are three locations: 1) Lincoln County Recycling Center, 8096 NE Avery, Newport; 2) 545 SE 1st St., Newport; 3) Rogue Ales Brewery Parking lot in South Beach.

Can I recycle plastic bags?

Yes, but not curbside. Plastic bags will now be accepted at the Lincoln County Recycling Center only!

Is it time consuming work to recycle with this new system?

No. If anything, you will find this system much easier to recycle your household items! This system requires minimum effort by you. The enclosed brochure will guide you on the new recycling guidelines.

What if the recycling cart is too big for my garage or I don't want it?

Recycling is encouraged, but not mandatory. Upon request, Thompson's Sanitary will retrieve the 65 gallon cart from your household, but you will only be able to recycle by using the Lincoln County Recycling Center (8098 NE Avery St). While the new program is being rolled out, we will not be collecting unwanted carts and encourage our customers to try the new system. After two weeks and all our customers have had carts delivered and you still don't want it—please call and we will retrieve it promptly.

If I choose to recycle, does my solid waste user fee go down?

No. Residents pay a weekly solid waste user fee based on the size of their garbage cart. The cost of collection; whether we landfill or recycle the material, the user fee stays the same. It covers the costs of all solid waste services provided by TSS, including household garbage

Are the carts difficult to handle?

The carts are very easy to move by design with their large 10-inch wheels. If for physical handicap reasons you or other occupants of your household are unable to place the cart at the curb, a supervisor at Thompson's Sanitary Service will visit with you to verify assistance is needed and collection crews will be notified. Please call TSS if you think you need this service, (541) 265-7249.

When should I put my cart out?

Carts should be placed on the curb by 6:00am on the day of collection. If necessary, it can be put out the evening prior. It should be removed from the street the evening of the day of collection.

Who owns these carts?

All recycle carts are the property of Thompson's Sanitary Service. They are to REMAIN with the residence if you move or sell your home. They have serial numbers and records on file associated with the customer and residence address.

Why can't glass be included?

When glass breaks (during collection, reloading, and transport) it contaminates the rest of the recyclables. More items are packaged in plastic and having to self haul glass instead of plastic is a good trade off. New program = More items, less preparation; it's a *win-win*!



Cart Placement Guide

WHERE DO I PLACE MY CART?

Several suggested cart placements are illustrated in this brochure. The single most important thing to make this program successful is the placement of the cart. If you are unsure as to how you should place your cart at the street, call 265-7249. We would be happy to assist you in determining a good place to set it.

WHICH DIRECTION SHOULD MY CART FACE?

The cart should be placed with the wheels at your feet as you face the street. This position assures that the lid will open properly when tipped to empty.

CORRECT



Correct—Proper cart placement is immediately at curb line, wheels at your feet, three(3) feet away from ANY object.



Correct—It may be necessary at times to place your cart on the street side of curb line due to parked vehicles.

INCORRECT



Incorrect—do not place your carts next to each other or within three (3) feet of obstruction



Incorrect—do not place your cart over four (4) feet from curb or in ditch.

WHAT IF THE CART BREAKS OR IS STOLEN?

Notify Thompson's Sanitary Service at 265-7249 as soon as possible. A supervisor will examine the extent of the damage. It will be repaired or replaced if damage occurred through normal use. If the damage is the result of misuse by the resident, the resident will be charged for repairs or replacement.



What can I recycle?

The recyclables listed below can be included in your new co-mingled automated recycling cart.



Plastic—Check bottom of plastic containers for code symbols #1 through #7. Remove lid and rinse well. Plastic bags accepted at Recycling Center only!



Newspaper (including all inserts)



Tin and aluminum—please rinse.

DO NOT INCLUDE LIST:
GLASS,
photos, carbon paper, foil, waxed paper, waxed cardboard, food or gum wrappers, paper towels, diapers, styrofoam or packing peanuts, motor oil, scrap metals, paper clips, or rubber bands.



Cardboard and brown bags.



Please post this in your recycling area as a reference guide



Mixed Waste includes all clean paper, office paper, junk mail, and magazines (no plastic or wax paper). No plates, cups, napkins, or paper towels.

- We will no longer be accepting glass curbside, but it can be taken to three convenient locations around Newport, 1) Lincoln County Recycling Center, 8096 NE Avery; 2) 545 SE 1st St.; 3) Rogue Ales Brewery Parking lot in South Beach.
- Motor oil will be accepted curbside, outside of the cart, in a plastic jug with screw top lid.